



Health and Communities (Ballard) ZOOM Mtg. Tues 6/15/2021, 1:00-2:00 PM

In attendance: Michael Price, Andy Kegley, Sherry Trent, Rebecca Dillow, Sabrina Seamon, Lisa Porter, Lynn Pannell, Katy Stigers, Jessie Hunt, Vonda Poynter, Jackie Weiss (notes)

Notes:

1. Brief Introductions, What's going on?

Andy: We're spending Ballard money that we don't have. Not sure how much we're spending but now we're actually getting some referrals from Ballard from Smith County Hospital. Intake staff is listening for health impacts! Have a little budget carved out that we're doing some assistance there and here in Wythe Co. Not really part of the Ballard service area but I think they still claim it. We're using some of our Wythe/Bland foundation money for more connected to health and housing issues in August so I'm trying to mimic what we're doing with the Ballard but it's a different hospital. It's helpful money because there's these extenuating circumstances that all the CARES money in the state money don't/wouldn't be eligible for but there's folks that are you know obviously impacted by all kinds of strange health things.

2. Referral System? Interested in that software program for the referral pieces to see if anybody's got any updates on that? Info from Virginia still coming, we heard something about the other day UniteUs. The community action programs are apparently hearing about it and beginning to work towards it. Implementation date towards the end of the year but maybe sooner.

Lynn: So, should we speak a little bit to that; we are signed up on that. Our division center is registered with that and they started the first round of signups with that in my staff is undergoing training on that now. We're there and they're rolling it out kind of in sections, but the first the first wave is going.

Vonda: I might do a follow up with Paula after this call just to check and see about that and see if there's a schedule that we might need to be informed on. If I get that I'll share that out. I'll be glad to pass on to you the contact that I have.

Lynn: And she'd be glad to sign you up and do a training this group to come together and do a training she'd be glad to do that. So, I'll pass that on to you and learn is that in Bristol that's personal Virginia right.

Back to Brief Introductions, What's going on?

Sherry: I really haven't done anything health related likely if that's what we're talking about. As far as, you know, the grant goes and I kinda was just waiting to see next step so we're staying extremely busy on other fronts, though and trying to figure out how to finish up the current projects. Trying to keep our head above water and we got a lot of projects out and go in and issues with contractors.

Vonda: Any relief with the contractors as things open up?

Sherry: Not really, same as before and even the ones we've got going on may not show up; may have to issue a default on a contract or two, some won't even call you back. It's the most frustrating thing I've ever dealt with. We've got our contractor's license so we're trying to act as contractor and do some things and stuff so that's kind of helping out so that's it.

Andy: Yeah, we're scrambling we can't find enough. We've combination of the lack of contractors and increase the prices of const. materials. We've got a funding applications and everybody in their brother from Richmond, Atlanta and prices going up every day and we won't hear the last piece of financing approval till October. September October.

Rebecca: We've got a lot of same issues with contractors finding skilled labor so I've been busy pounding the pavement, working with local trade schools to try to get some internship programs and things like that so that's in the works. Meeting with Walter state tomorrow to discuss. They have an electrician internship, a construction internship and a hospitality and church internship, which would be a nice marriage with our obviously with our rehab construction as well. Hospitality at River Place on the Clinch, we're really excited about that so just making those kind of connections trying to really get, get out there and get that done. Money's coming we're trying to look at this American rescue plan how we can get position with these mayor's that are getting lots of money like just in the seven counties I did the math I think it's 17 million, maybe, even more. It may be, you know, 49 million, just in our seven counties. That's a lot of money and so we're really working hard to position ourselves to say hey, "we're here", we're positioned and we can make this happen for folks so that's really need the help. We have two houses for sale right now so if you know anybody looking to live in East Tennessee, you know, send them our way.

Michael: I'm filling in for Sam today. We're on post waiting to hear what ballad is going to do. We do have some redevelopment programs going on and we're building a group home over on Robertson Street funded through the Creating Homes initiative, and we ended up with a very large gap in funding, you would think \$500,000 would build a 3000 square feet for home, but it won't today. So, we're in the process of funding that gap, which just adds to the fun. We're administering a lot of CSG dollars. The city of Kingsport came out with a similar program that we're administering as well so if you know anybody that needs help with homeless prevention or rapid rehousing, be sure to hit me up. Other than that we're constantly working to fill our tax credit properties and all the strings that go along with that so, we're keeping busy and Kingsport.

Lisa: Lynn knows so much more about resident services over at the Envision Center so I will defer to her for that part. We did get some emergency housing vouchers; one of 696 housing authorities in the country that got it, and we only got 15 but at least we got it and hopefully there may be some redistribution if others turn it down. So we're excited about that and we'll be working with People, Inc. as our COC partner on that. We're having difficulty leasing up vouchers, because of the lack of housing, we know when you have vouchers, that when they can't find anywhere to use them. That's not helpful. So that's where we're at with regard to our voucher program. And we've got a lot going on with transitioning to moving to work. We were cohort one PHA's and so we're busy working on that and trying to figure out what we need to do to get our software ready and having all of our resident input meetings and things of that nature so those two are kind of front and center right now.

Lynn: There's a lot going on in a lot of places, everybody's trying to keep those balls in the air! The Envision center has just taken off it's amazing to see we actually hosted a meeting yesterday, of community case managers, agencies that provide case management services we're partnering with the United Way, on a new program, they're calling it HOME, Helping to Make Essential things and unfortunately the name is kind of seems to be already taken but we'll, we'll go with that. This is an opportunity for us to lead out on providing case management, for those who are serving the homeless population in our

community. And so we are trying to help to make the most of that lot of emergency money has gone into putting our homeless folks in hotels and some of them are very comfortable there, they like it didn't so they want to say, and but we want to move them towards for the sake of the family and the children and others, as they are just and then moving those spaces so that others who need that help can take advantage of that. So, we're wanting we're moving that forward. We're recruiting some landlords to participate in a transitional housing program, we don't have transitional housing really here and so we're kind of creating that and happy to be able to partner with some landlords who were interested in helping to make that happen, and using some United Way dollars to help to fund that I think that's going to be a big deal. I think that will lead to some of the recruitment of landlords that we desperately need for those of our folks who have vouchers and are having a hard time finding a place to live. As Lisa mentioned with the emergency housing vouchers that's only that that's even more vouchers out on the street and I think as the subsection moratorium ends the end of June, and I just think we're going to have a bigger, bigger issue to deal with. It's been very, very difficult for them. Some of them just have decided I'm not doing it anymore. It will be helpful for our whole community so we're, we're busy with that we've got recovery groups that are starting next Monday night at the Envision center the veterans Family Support Program is going to start meeting twice a month. We have GED classes we have a lot a lot going on and a lot more parenting classes will begin in July, early in July. So we're doing a lot, lot going on.

Lisa - Note that Jamie Gross isn't on the call today, lost her husband recently, please send a note if you have a chance.

Vonda: AppCAA and People, Inc. aren't on the call today. People, Inc. got a proposal funded as well, all of them were \$100,000. They're doing some work with theirs on the child development side with their funding, and then ASP isn't on the call today so those are the three folks that we that we're missing. AppCAA - I have I've talked to them because they were concerned about the pieces they committed to. If you remember on the proposal that Ballard sent out that had all those things that really didn't hit us. Well that's that was all in the memorandum of agreement with Ballard and we were like, We don't do that. We had to go back and forth and our attorney actually had to provide some optional language. And so we finally got the MOA taken care of, at mid-May when we'd wanted to have it in place at the first of May. We had a call with Rachel Stiltner she will be joining our calls we didn't invite her to this one just because it's kind of a prep call with you. She will join as our contact at Ballard as we move forward. She completely understands that we're not the regular groups that they deal with, like United Way. We're different.

3. Reporting:

Vonda - Jessie Hunt is with us today to talk about how we are going to get the reporting information to you, and then you will be able to get your information plugged in. We will have an MOA with you, that's in draft. One of the things that we're looking at is, making sure that we identify when those when dollars flow to you. This proposal was that you guys were already doing work. So, we're just going to ask for you to track that work and then we're just going to give you about \$13,000 for each organization. So, as soon as we complete the first quarter, have our reporting and our signed MOA's in place, then you'll get half your money. And I think that we've got that a different kind of a milestone again for you to get that second piece of funding and it may be at the end I can't recall.

We're, we're counting houses, people and leveraged money within that reporting and activity report. It's basically an Excel spreadsheet. I do have a question to Rachel if there is, a need to identify the activity by dollars, as well as by person. I haven't submitted this to her yet I'll do that after our call today if there's anything else we need to ask we want to ask, please ask it now.

Andy - Under the rapid rehousing permanent supportive housing homelessness prevention. What about actual homelessness shelter. People shelter who are homeless. That's a big number for us.

Vonda Identify shelter services along with that prevention and shelter services.

Michael - also have big numbers for Rapid Rehousing person.

Jessie - They had this split out my Member. We're going to do is we are going to create a Google Doc, so that you have access to it at any point in time, you just click the link and there's the doc for you to input your information if you want to do it, monthly. I think we've written the monthly reporting requirements right now, that is up for discussion. The way it will look at each member will have their own tab on this Google Doc because not everybody is doing the exact same pieces of work so you will only report on the work that is applicable to you. BUT if you have something to report in a different area, you can do that as well. We will set that up for you so that you only have to input those boxes that are applicable to you and then it will roll up into this nice summary report. We'll make sure that we have some instructional information so you can access that and understand how it works and whatever else it is that you need to set up.

Vonda - Reporting requirements, I think that what we've identified is that, like, particularly for the first reporting section, because we've made that a requirement for us giving you that first disbursement of funds that so the the quarter, reporting for ballad will end on 7/31/ 21, and by the 10th day of the month after that (Aug.), we would have expected you to update your report; you can update it for May. You may even get a reminder "Don't forget, tomorrow's a 10th of the month, please make sure that your Ballad report is updated".

Andy - But you're not actually looking for a financial report, I don't think that we've actually identified, where the money is spent, that's a question that I have for Rachel, does she want us to show the money correlated to the activities or just a total.

Vonda - If Rachel doesn't want to correlate to the activities so we two sections of this. So my guess is is that we may have to report on all three of those, and I'll double check to see if they have to be by activity that's the piece that that I wasn't, I'm not sure about but I will ask Rachel, but the dollars, there are the funds leveraged that's not necessarily their money it's your money.

Andy - It's our it's our money, how many how that money how what we're using already to do homeowner rehab weatherization.

4. Intake Information:

Vonda - One of the things that as part of this ongoing work and one of the things that we said we would do is that we would modify, potentially, modify some of our intake information either on your housing application or, or other intake material to ask health, some health related questions. So we haven't determined what that is and we have, I mean we have time we don't have to start asking those questions now but during this year we want to come up with what that health question might need to be. Does anyone have any suggestions as to where one we might look at this kind of health questions such as the assessment that they do at the hospital, or if there is other questionnaires that you've seen

that you that you particularly might want to share as to how they've asked these kind of some health related questions?

Andy - Yes! Thank the CMS Center for Medicaid and Medicare Services screening questionnaire and I'm looking for my copy of it I got it back. It's what they were doing in the Wytheville and the Virginia Ballad hospitals. They've got sort of our interest in using that as a structure/framework. It's like 14 questions is not that many. I can circulate it to you and you can share with everybody.

Vonda - We can whittle it down if need be

Rebecca - Was thinking oh I'm sorry I was thinking about the questions for the questioning or things that might be health related like I know here in the state of Tennessee I've been poking around and there's a radon. There's a radon office at the state level that every citizen in the state of Tennessee can get a free radon testing kit, once a year. That might be a question.

Andy - Right on, big issue and it's on the, on the CMS questionnaire.

Rebecca - And it's a benefit to the people you serve in Tennessee, you know, to know both. I mean, if you're a tenant, you know, and you get this test kit right as a tenant and then it's you know it wraps up the charts, then I think there's a there's a liability there as the homeowner, as the landlord right to mitigate that.

Vonda - So, this, this group and I think Rachel again when she joins us that will be something that she's kind of interested in and what we decide, and the discussion about how we get there, because I'll just tell you a ballad is not as we all know it's, they're not housing centric. Okay, so this is what we want to bring to them. As part of this as part of this proposal. And, as well as thinking about what our next steps right so this this proposal is how we get their attention that we do things that certainly improve health conditions with standard and affordable housing. This is not just the last time we want to be able to talk with ballad about, about the work that we do in the work that we collectively can do with them.

Andy - And a lot of, they're not 14 questions or 26 questions but only two of them are directly related to housing, and I'm sure we could insert. We want to make our own we could, we can, yeah, but this might be a good place to start right so we can whittle it down, add where it didn't it where it lacks to make it to

Vonda - make it something that we one we can live with and to we need to know and

5. Future Meetings.

Vonda - Mentioned that Rachel stoner is our contact if you will, for our ballad proposal, and she will want to come and meet everybody. So I'm wondering about when we want to have that next meeting. I think I would prefer it to be before we have the end of the reporting period.

Jackie - Previously, we had been meeting approx. every 6 weeks - Tuesday afternoons. 1 pm. I will just schedule it out every six weeks from that point. And then if we run into something funky. That brings up the other question, which is one of the group had a different person designated to be their person in charge of this program. Should I be inviting those other people to this appointment as well?

Vonda - Alright, so we took care of going out, we've got some papers. We have some information to start on our question situation will introduce Rachel at the July meeting, we will make sure that we've got the correct contact information identified for the reporting

purposes, because that will certainly inform Jesse you Jesse is is does a lot of our grant management here at foggy. She'll be working with. And that's from the strategic program side. I'm the project manager because I know all you guys, but we'll be working from that side to make sure that the reporting pieces are done that falls under a compliance requirements so just making sure that you understand how we're kind of just spread this out across a couple departments, and we just appreciate you all working with us and glad you're here. Today's anybody have any questions.

Note: So, just as a comment in case nobody's watching the chat, Katy has brought up a really good point here about Ted who's our new communications director and who you will think you might have met him he might have attended the. I don't know if he attended the February caucus meeting or not but he was here at the spring retreat, and he'll have a few minutes to talk to the caucus meet at the caucus meetings, and then in the next couple of weeks. So thinking about maybe how he may do a blog or an article, something on on this particular collaborative activity that we're working that we're working with Ballad on. I like what she said, touting our collaborative chops is always a good thing and I agree completely so we'll make sure that we, we tag in Ted, to let him know that this is that we're you know that we've got this, we've got the sign proposal. We're getting our employees with the members, what's coming next, and how he might want to want to share that out. We'll be we'll make sure that we inform everybody so you'll have that heads up.

Rebecca: We have a question but I'm excited that this has actually come into fruition, you know like, how long we've been doing this a year and a half to almost Andy's been at it for two years but it was the it was October of 2019 that this group had their first meeting. It was right after the annual meeting that we had in Knoxville in 2019.

Vonda: So it's been it's been a nice, it's been it's been a nice kind of ride to get here but we want, we want more, so we'll deliver here, we'll see what else comes says Vonda.

All previous notes, and many other articles and resources can be found on our page of the Members website: <https://www.fahemembers.com/healthcare-housing/>