



CAPVID

SCHEDULE A FREE CONSULTATION

CREATING CUSTOM STORIES THAT GIVE YOUR MISSION MEANING.

TELL MORE STORIES. CHANGE MORE LIVES.

Don't let another story go untold.



YOUR MISSION IS TOO IMPORTANT TO KEEP QUIET

Missing out on telling great stories is **discouraging**.
Limited money, tools and experience shouldn't
keep your mission from changing lives.

You can trust our StoryBrand® Certified Guides to
create **compelling** stories that move others to take
action.

Don't let your story go untold.





NON-PROFITS IN NEED



Limits Shouldn't Leave Your Agency in the Lurch

- Funding
- Tools
- Experience
- Expertise



STORYTELLING AS A SOCIAL ENTERPRISE

Be a leader in the communities you serve

- Clarify your purpose
- Visualize your impact
- Maximize your message
- Bring attention to your mission
- Make your message memorable
- Boost your donations



SERVICES DESIGNED TO MAXIMIZE YOUR MESSAGE & YOUR BOTTOM LINE

BASICS:

- Photography
- Videography
- Drones
- Events

PLUS:

- Website wireframing
- Copywriting
- Marketing funnels





Utilities

Utility Accounts ▾

Online Bill Payment ▾

Stormwater ▾

Information on Utilities ▾

Resource ▾

[Capital Projects](#)

[Popular Forms](#)

[Grease Trap Service Inspection Report](#)

[Grease Trap Quarterly Report](#)

[Monthly Grease Disposal Manifest Report](#)

[Drinking Water Quality](#)

[Franchise / Utility Refund Program](#)

[Information on Your Bill](#)

[Water & Sewer Utility Services Installation Standards \(PDF\)](#)

[Water Leaks](#)

[US Army Corps of Engineers Flood Plain Study](#)

[Utility Rates](#)

[Culvert Replacement Program](#)

[City of Topeka Official Website](#) > Utilities

Utilities

The Utilities Department is comprised of the Water and Water Pollution Control Utilities and the City of Topeka Customer Service Center. As the producer and distributor of drinking water and manager of all sanitary and stormwater waste in the community, the Utilities Department is integral in the safety and daily life of all Topeka citizens.

The Topeka Utilities Department mission: From river to river, we manage water – protecting the health and safety of our community.

Customer Service Center

The Topeka Customer Service Center provides responsive customer assistance and offers a variety of convenient account and utility billing options and hours.

Walk-in at our City Express location at 620 SE Madison. Open Monday thru Friday, from 8 a.m. to 5 p.m.

-OR-

Call [785-368-3111](tel:785-368-3111) Monday thru Friday from 7 a.m. to 6 p.m. to report or request service for the following:

- Utility Customer Accounts
- Water Utility
- Water Pollution Control Utility
- Street Department Maintenance
- Shawnee County Refuse

Open a New Account or Transfer Service

You may request to open a new account or transfer your account to a new address online at <https://www.2turniton.com/>

New Construction or Upgrade of City Utility Service

To Access the online Application, [Click Here](#)

[Application Instructions](#)

[Fixture Count Worksheet](#)

Emergency Service

785-368-3111

For Emergency 24/7 Water and Water Pollution Control Utility service, call 785-368-3111. (Sewer backups, water main breaks, etc.)

Customer Service Center

Call: [785-368-3111](tel:785-368-3111)

E-mail: utilityaccounts@topeka.org

Social Media

[Facebook](#)

[Twitter](#)

[Nextdoor](#)

Braxton Copley

Utilities Director

[Email](#)





CITY OF TOPEKA

TopekaKansas

ACCESS MY ACCOUNT

Topeka's gateway to safe & clean water

**An integral part in the safety and daily life of all Topeka citizens
as the producer and distributor of local drinking water**

ACCESS MY ACCOUNT

Your schedule shouldn't keep you from keeping your account up-to-date

You are busy. And dropping your utility bill in the mail is the last thing on your mind.

Topeka Utilities gives you options to manage your account so that you never have to worry about a past due notice again.



Payment Scheduling



Online Payments



Pre-paid Accounts

ACCESS MY ACCOUNT

Discover how easy you can **set up a new account** or **transfer an existing account**



Our responsive Customer Care Center will:

- Address you by name
- Walk you through each step of the process
- Verify we got your information right
- Provide you with a dedicated contact person

ACCESS MY ACCOUNT



THE CAPVID TEAM



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getyourstorytold.com



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